Karachi Electricity Supply Company,

SUBJECT: <u>SUDDEN AND UNINFORMED DISCONNECTION OF POWER</u> SUPPLY OF MY FACTORY.

Dear Sir,

We are constrained and regret to inform you that KESC Staff disconnected the power supply of my factory without any intimation.

It is all the more surprising that such drastic action of disconnection of power supply of my factory was carried out without any Notice or intimation.

It is also pertinent to mention here that my last bill has been paid in full and final. We are best paymasters and there has never been any default any time.

Name of Factory is a leading and prominent export oriented industry earning valuable and sorely needed foreign exchange for the country and due to such action anticipates cancellation of vital export orders which is indeed a great irony.

I would definitely like to know the reason as to why the power supply of my factory has been disconnected without any intimation or notice and it is restored immediately without any further delay.

Thanking you,
With best regards,
Yours truly, For

Copy to:

1. The Director Consumer Affair Division, National Electric Power Regulatory Authority,

OPF Building, 2nd Floor, Shahrah-e-Jamhooriyat, G-5/2, Islamabad. Tel: 051-9207200 Fax: 051-9210215

2. The Electric Inspector, Irrigation and Power Department,

Government of Sindh, Sindh Secretariat, Karachi.