



# IRCA Registered 5-Day Quality Management Systems Auditor/ Lead Auditor Training Course

Pakistan Hosiery Manufacturers & Exporters Association – **PHMA** is organizing Five days Lead Auditor training on Quality Management System on the standard of **ISO 9001:2008** through Bureau VERITAS Certifications – **BVC Pakistan**. The course is being organized keeping in view the importance of Quality Management issues in diversified sector of industries and to achieve the objective of Productivity & Quality Improvement by deploying QMS standards. This (5-day) comprehensive training course is registered by the International Register of Certificated Auditors (**IRCA - UK**) and satisfies the requirements for registration with IRCA (UK).

Quality rate is a key business performance indicator; organizations are struggling to improve their Quality rate for meeting and exceeding customer expectations. QMS is one of the tools to improve quality of system & it demonstrates that you have the skills to audit the proper implementation of ISO 9001 and assess the performance of a quality management system at organization. The PDCA cycle and 8 principles of QMS are crucial elements of course which leads participant's organizations towards continuous improvement journey.

## Who should attend?

Senior & Middle Management, Quality & Production Manager, Quality / Production / Compliance Professionals, University Students, Internal Auditors and the personnel who wish to pursue a career in the field of Quality & Compliance Management

**Date:** 25~29<sup>th</sup> August 2014 (9:00 AM - 5:30 PM)

**Venue:** Marriott Hotel, Karachi

**Fee:** Subsidized fee offered by PHMA Rs. **29,500**/per person. (Actual cost Rs 45000)

## For Registrations:

Please send your nomination(s) on [bfzcoord@phmaonline.com](mailto:bfzcoord@phmaonline.com) and course fee by Cash / Cheque in favor of "PHMA".

Seats are limited and to be filled on first come first serve basis, till **22<sup>nd</sup> August 2014 @ 3:00 PM**

**For Registration, Please Contact,**  
**PHMA House, 37H, Block 6 PECHS, Karachi**  
**Phone: 0092-21-34522769, 34522685**  
**Cell: 0333-308-4536**

## Course Structure:

- Program comprises of lectures, presentation, role- plays & exercises which ensures the acquisition of skills & understanding.
- Two hour examination which carries a mandatory 70% passing marks in addition to the satisfactory attainment of the continuous assessment criteria.

## Course Contents:

- An introduction and explanation of QA
- Understanding the requirements of ISO 9001: 2008 International Standards
- Understanding the 8 principles of QMS
- Understanding the process approach and continuous improvement cycle Quality vocabulary.
- Audit purpose, planning and preparation
- Explanation of the way how an effective audit is carried out and reported
- Auditing tools and questioning techniques
- Auditor's selection, attributes, registration scheme & responsibilities

## Course Benefits & Aims:

At the end of this course, participants will be able to:

- Understand the requirements of ISO 9001: 2008 Standard
- Performing effective audits of an organization's QMS and lead the teams of auditors
- Designing and maintaining QMS to the requirements of ISO 9001: 2008 Standard.
- Able to assess a company's quality management system and determine whether or not it meets the Requirements of the ISO 9001 series of standards
- Carrying out an effective internal quality audit of your company's quality management system and reporting the outcome.
- Gain key tools and techniques for carrying out an effective audit & provide clear understanding to professionals for monitoring their QMS.
- Delegates will be able to analyze all the stages of audit from planning and preparations to follow up activities.
- Delegates will also learn to understand the psychological aspects of auditing, cultural considerations and their impact on communication.