



**PAKISTAN HOSIERY MANUFACTURERS & EXPORTERS ASSOCIATION**  
(FORMERLY PAKISTAN HOSIERY MANUFACTURERS ASSOCIATION)  
(GOVERNMENT APPROVED SOLE REPRESENTATIVE BODY OF KNITTED GOODS & KNITTED APPAREL MANUFACTURERS)



Ref: 2014/PHMA/13/068  
Dated: 14<sup>th</sup> April, 2014

Mr. Mohsin Haqqani,  
Director General,  
(Ports & Shipping Wing)  
Ministry of Ports & Shipping,  
1<sup>st</sup> Floor, KDLB Building, 58<sup>th</sup> West Wharf Road,  
Karachi.  
Tel # 99204196, 99206406 Fax # 99206407

**SUBJECT: DAMAGES TO GOODS AND CARTONS OF EXPORTERS AT THE TERMINALS / YARDS DURING EXAMINATION.**

Dear Sir,

Pakistan Hosiery Manufacturers & Exporters Association conveys our best wishes and compliment to your good self.

Sir, our member exporters export their LCL and FCL consignments through different Terminals / Yards where different agencies hold the consignments for examination. During the examination, the containers are opened and the cartons of export goods are taken out and opened and in case of LCL Cargo the carton are opened and rolls of fabric as well as packed garments are spread out on the ground for examination during which the rolls of fabric as well as the garments which are all opened and examined thoroughly for drugs, get damaged with stains of oil, dust etc. and at times also result in short quantity.

In view of the fact that handling charges are paid to the Terminal Operators / Yards, we would like know from your good self whose responsibility is it to ensure that the goods meant for export are, during examination properly laid out on the ground which is covered by clean mat, opened carefully and also repacked properly so that the goods are not damaged / stained. **Is this the responsibility of the Shipping Line, Terminal Operators / Yards or Clearing Agent??**

This query is due to the fact that large numbers of our exporters face such problems and such damaged goods are received by the foreign buyers who lodge huge amount of claim causing great losses to the exporters.

Your prompt reply in the matter would be greatly appreciated.

With best regards,

Yours truly,  
For Pakistan Hosiery Manufacturers & Exporters Association

  
M. Jawed Bilwani  
Chief Coordinator

**CENTRAL OFFICE:**

P.H.M.A. House, 37-H, Block-6, P.E.C.H.S., Karachi.  
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E-mail: info@phmaonline.com Website: www.phmaonline.com



**KARACHI PORT TRUST**  
(TRAFFIC DEPARTMENT)

4088  
No. TR/TDC/101/2014  
Dated: 05/11/2014

M/s. Pakistan Hosiery Manufacturers &  
Exporters Association,  
P.H.M.A. House,  
37-H, Block 6, PECHS  
Karachi.

**SUBJECT: COMPLAINT REGARDING GOODS STOLEN FROM  
KARACHI PORT.**

REF'NCE: Your letter No. 2014/PHMA/13/068 dated 14-04-2014 .

Dear Sir,

1. Pursuant to your captioned complaint, it is informed that KPT always ensure best possible services to all the valued port users, however, it is pertinent to point out that the export cargo is directly deposited by the Exporters / their Forwarding Agents at the respective private Terminals i.e. KICT / PICT and they are wholly responsible for safety and security of export goods till its shipment.
2. To ensure necessary action, the Karachi Port Trust has advised the private Terminals i.e. M/s. KICT / PICT that all precautionary, safety / security and other measures are to be ensured during examination of goods, to prevent the damages / shortages etc. including following:
  - a) To engage the skilled labour for proper / safe & secure re-stuffing of material after being inspected / examined by the ANF / Customs.
  - b) The proper appliances / packing material are ensured for safe/secure re-stuffing of goods.
  - c) Tarpaulins are used during the examination of goods to avoid impairment.
  - d) The inspection of consignments be properly recorded, including the personnel supervising to manage accountability and preferably the exporter / his authorized rep. may be asked to be present at the location to eliminate the chances of theft / mishandling etc.
3. It is expected that the above actions / clarifications will alleviate some of the concerns. M/s. KICT and PICT also assured their proactive actions on the subject matter, however, please feel free to contact the concerned private Terminal and KPT whenever required for immediate resolution of the grievances.

Sincerely yours

TRAFFIC MANGER



**KARACHI PORT TRUST**  
(TRAFFIC DEPARTMENT)

No. TR/7002/101/2014/

Dated: 05/11/2014

4089

M/s. Trade Development Authority of Pakistan,  
Government of Pakistan  
Exporters Association,  
P.H.M.A. House,  
37-H, Block 6, PECHS  
Karachi.

**SUBJECT: COMPLAINT REGARDING GOODS STOLEN FROM  
KARACHI PORT.**

**REF'NCE:** Your letter No. PS/CE/TDAP/2014 dated 19-08-2014

Dear Sir,

1. Pursuant to your captioned complaint, it is informed that KPT always ensure best possible services to all the valued port users, however, it is pertinent to point out that the export cargo is directly deposited by the Exporters / their Forwarding Agents at the respective private Terminals i.e. KICT / PICT and they are wholly responsible for safety and security of export goods till its shipment.
2. To ensure necessary action, the Karachi Port Trust has advised the private Terminals i.e. M/s. KICT / PICT that all precautionary, safety / security and other measures are to be ensured during examination of goods, to prevent the damages / shortages etc. including following:
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  - c) Tarpaulins are used during the examination of goods to avoid impairment.
  - d) The inspection of consignments be properly recorded, including the personnel supervising to manage accountability and preferably the exporter / his authorized rep. may be asked to be present at the location to eliminate the chances of theft / mishandling etc.
3. It is expected that the above actions / clarifications will alleviate some of the concerns. M/s. KICT and PICT also assured their proactive actions on the subject matter, however, please feel free to contact the concerned private Terminal and KPT whenever required for immediate resolution of the grievances.

Sincerely yours

5/11/14  
TRAFFIC MANGER